

Code of Conduct

Members and guests are responsible for their own proper conduct. Rude, aggressive, or offensive language or behaviour will not be tolerated.

The Lodge Manager

The club appoints a Lodge Captain, each week, in order to safeguard and maintain the club's property but also to assist in providing a harmonious atmosphere in the lodge. The Lodge Captain is expected to be effective and consistent in dealing with all members and guests.

- The Board has empowered the Lodge Captain to ensure the Code of Conduct is observed. The Board expects that members and guests will fully co-operate with the Lodge Captain to ensure the smooth running of the lodge.
- If the Lodge Captain determines that a member or guest's behaviour is unacceptable for any reason, the Lodge Captain may refuse continued accommodation for that person. There will be no refund of accommodation and the matter will be addressed by the Board.
- The Lodge Captain has been directed by the Board to refer any concerns or incidents to them, as required.
- If a difficult situation arises when the Lodge Captain is not present, the member/s involved is welcome to contact the Board.
- The central heating of the lodge is the responsibility of the Lodge Captain. No adjustments should be made, and any heating change needs should be brought to the attention of the Lodge Captain.

Respect for the Lodge and for Others

- Treat the Lodge as you would your own home. If something is damaged, report it to the Lodge Captain, or the Accommodation Manager if the Lodge Captain is not available. Accidents happen and you will only be asked to pay if the damage is wilful or the result of gross negligence.
- Enjoy the company of your fellow members and guests during your time in the Lodge but understand that we are all different. Be as tolerant of noise and excitement as you are of the occasional need for quiet and privacy for some. Join in with the majority of members who are setting the tone – or retire to a quiet spot elsewhere.
- Be cautious with your complaints and, initially, address them to the Lodge Captain or to a Director before you engage in confrontation with another member or guest.
- Party by all means, but if other members and guests have retired early, please have regard for them and keep the noise down.
- Except with the Lodge Captains' permission, all parties must cease by 11.00pm.
- Rude, aggressive, drunken, or offensive language or behaviour will not be tolerated. The Lodge Captains and any director may, in their discretion, require any member or guest to leave the Lodge if, after a reasonable warning where that is appropriate, that language or behaviour continues. The Directors will decide whether or not any refund of accommodation charges will be made. Usually it will be too late to fill the room and no refund will be made.
- If you use the communal bathrooms, please be sure to leave them clean and fresh.
- All outside shoes are to be left in the change room and not worn in the Lodge. Ski boots are never allowed to be worn in the Lodge.
- Smoking is discouraged and is never allowed anywhere inside.
- If you are the last to retire, turn off the lights.
- No casual, overnight stays for friends or other guests are permitted. This is both a legal requirement of the Lodge's lease and a vital safety measure.

Bunk Room

- If you are coming in late or leaving early, please keep the noise down and bring a torch with you so as not to disturb others, who maybe be sleeping, by turning on the light.
- Please keep your area tidy so as not to cause a trip hazard for others in the bunk room.
- As it is a shared area, including the bathroom, please tidy up after yourself.

Children

St. George Alpine Club is a family-oriented club and children are always very welcome. However, parents or guardians are responsible for the behaviour of their children and must always adequately supervise them.

Children under the age of 10 must be supervised at all times, if they are in the kitchen. For safety reasons, children under the height of 120cm are not to enter the kitchen area at any time.

Nappies are not to be changed in common areas such as in lounge areas, dining tables, eating areas. Soiled nappies are to be disposed of in outside bins (not in the kitchen or bathroom bins) immediately after removal. If children cry and cannot settle during the night, please remove them from bedroom areas.

The safety of children in the Lodge is our prime concern. Children are not to behave in a way that causes annoyance to members and guests and it may, at the same time, be unsafe. This includes running up and down hallways and the stairwell, playing computer games or music and creating noise at a volume that disturbs others.

Arrival and leaving the Lodge

Members and their guests must respect the entry and departure times. Arrival time is 2pm, departure time is 10am, and these times must be strictly adhered to.

Noise

Excessive noise or any activity likely to disturb or upset others staying at the lodge must be avoided and will not be tolerated. Consideration of others and the Lodge Captain's privacy and peace must be respected.

Complaints / Incident Reporting

It is expected in the first instance that parties involved attempt to resolve their differences. Any enduring complaint about the behaviour of members or guests should then be referred to the Lodge Captain or to the Board, in the absence of a Lodge Captain.